

Cemeteries & Crematoria Association of South Australia Inc

HANDBOOK 2021

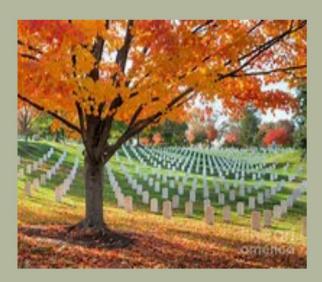


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Version 1 – 12 November 2021

INTRODUCTION

Welcome to the ©Cemeteries and Crematoria of SA (CCASA) Information Handbook 2021.

This Handbook is available to CCASA members only and aimed to assist them to navigate through the most frequently asked questions, provide some basic document templates to assist with administration, includes quick hyperlinks to legislation and information required for the managing of cemeteries in South Australia.

We have prepared this handbook to mainly assist smaller cemetery operators who may not have the resources that a local government cemetery may have, to manage their cemetery administration and records.

The ©Cemeteries and Crematoria of SA (CCASA) Information Handbook 2021 cannot be copied or distributed to non members of CCASA or edited in any way without the permission of the CCASA Executive President at that time.

Disclaimer

The CCASA Information Handbook 2021 provides basic information relative to cemetery administration and includes basic templates. This handbook will require continual monitoring and updating by CCASA to ensure compliance with the latest legislation. Templates included in this handbook may not apply to your individual cemetery needs but may assist as a guide to improve or streamline existing practices.

Please ensure you, as a cemetery authority, undertake your own research and comply with your own procedures and policies in place before implementing any information or templates into your daily practice.

Information used in this CCASA Information Handbook 2021 was deemed correct at the time of production however CCASA will not be liable for any information, legislation changes or templates not being compliant for your particular cemetery purposes.

IF you have any queries, please do not hesitate to contact CCASA on info@cemeteriessa.com.au.

Regards,

Arun Ramchand

President – CCASA

CCASA

HOW TO USE THIS GUIDE

This Handbook has been created to allow for continual expansion. As we receive further queries and questions from our members, we will include them into this Handbook to benefit all our members, so we thank you for being a part of this valuable tool and we hope that its content will provide value when needed.

The CCASA Information Handbook 2021 will be available to CCASA members via its Website upon request. Using the hyperlinks will provide a handy quick jump to the relevant sites and information. As stated previously, CCASA's aim is to continually improve and update the information within this Handbook, but please carry out your own due diligence before finalising any document which is aimed to be presented to families to ensure it complies with your own individual cemetery procedures and policies.

LEGISLATION

Cemeteries in South Australia are legislated by the Burial and Cremation Act 2013 and the Burial and Cremation Regulations 2014. As a Cemetery Authority, you must be familiar with both the Act and Regulations. Please ensure you consult them prior to making any administration, procedural or policy decision within your cemetery.

Burial and Cremation Act 2013

An Act to provide for and regulate the identification, handling, storage, transport, disposal and memorialisation of human remains; to provide for the establishment, administration and closure of cemeteries and natural burial grounds; to provide for the conversion of closed cemeteries into parklands or public parks or gardens; and for other purposes.

Burial and Cremation Regulations 2014

The Regulations explain how the Burial and Cremation Act 2013 has to be implemented

HINT: For any South Australian Acts and Regulations - Download the latest legislation via http://www.austlii.edu.au/sa/lt's always handy to save the link to your desktop.

SHORTCUTS TO LEGISLATION – COMPLIANCE LIST

Please use this valuable Compliance List as a quick reference to resolve/research your issue via the Burial and Cremation Act 2013 and Burial and Cremation Regulations 2014

Issue No.	Issue	Resolution	Act or Regulation	
1	Reference the correct Act	Refer only to the Burial and Cremation Act 2013		
2	Reference the correct Regulations	Refer only to the Burial and Cremation Regulation 2014		
3	Refer to the correct description of remains	 Human Remains includes:- Bodily Remains (whole or part of the body that has not been cremated) The remains of a still-born child; and Cremated remains 		
4	No longer a licence, lease or grant	Use the term interment right		
5	No longer a licence, lease or grant holder	Use the term interment right holder		
6	Only two forms of disposal	Bodily remains only to be disposed of by burial or cremation	Act 7(1)	
7	Set aside part of a cemetery for a particular religion	This power exists and is not considered to be contrary to anti discrimination laws	Act 23	
8	The Cemetery Authority has some general powers	 To enlarge the cemetery, natural burial ground or crematorium Improve or embellish the cemetery, natural burial ground or crematorium Restrict interments in any part of the cemetery except where the interment right has already been issued Do anything else that the authority considers necessary or desirable for the proper management of the cemetery, natural burial ground or crematorium. 	Act 43	

Issue No.	Issue	Resolution	Act or Regulation
9	Multicultural needs	When establishing, administering, extending or improving the cemetery the authority must have due regard to the customs and needs of the various ethnic and religious communities that <u>may</u> resort to the cemetery for the disposal of human remains This only applies to existing cemeteries to the extent that it is reasonably practicable.	Act 44
10	Restricting interments in any part of the cemetery	The authority may restrict interments in any part of the cemetery but this power does not allow the authority to breach the terms of an interment right.	Act 45
11	Dispose of bodily remains in a cemetery or natural burial ground	It is an offence to dispose of bodily remains other than in a cemetery or natural burial ground	Act 8(1)
12 Disposal outside of a cemetery or natural burial ground		Can be done with permission in a prescribed area - • With permission of the land holder, and • If in a council area with permission of the council, or • In a prescribed area outside of a township or metro Adelaide Can also be done at sea with the approval of the Attorney-General	Act 8(2) & (4) Act 8(3)
	 A Prescribed area means An area outside a township or Metropolitan Adelaide; or In a prescribed area in land outside a cemetery and must ensure that the remains are At a depth of at least 1 metre from the surface of the ground; and At a distance at least 20 metres from any building, structure or water well on the land There have been numerous inquiries over time regarding burial outside of a cemetery 	Regs 4	

Issue No.	Issue	Resolution	Act or Regulation
13	Offence to Bury without identification	 Cannot bury unless identifying information is checked and recorded: The certificate of cause of death or disposal authorisation or a partial certificate of cause of death The certificate of identification The name plate affixed to the coffin (It is necessary to check information on the nameplate prior to the burial being completed. That will require a member of the authority or their nominated representative (not the FD) to view the nameplate affixed to the coffin and the spelling and date of death) 	Act 12 Regs 7(1)
14	Particulars on a name plate for burial	Cannot bury unless there is a name plate • Made of a durable material; and • With the surname; and • At least one given name (cannot be initials), and • Date of death of deceased • Engraved, printed or stamped on it Name plate must • be affixed to the coffin, or • If no coffin placed on top of the remains	Regs 17(1)
15	Interment in a mausoleum or vault	Very similar to the old legislation however mausoleum now mentioned	Regs 18
16	Depth of interment	Bodily remains must be interred so than none of the remains are less than 1 metre from the surface – does not apply to mausoleum or vaults Same as previous legislation	Regs 15
17	Filling of sunken graves	Cemetery <u>may</u> cause a sunken grave to be filled up to the level of the natural surface of the ground. (There is no compulsion but beware of your safety obligations)	Regs 16

Issue No.	Issue	Resolution	Act or Regulation	
18	Transporting bodily remains in a cemetery	 Transportation of bodily remains in a cemetery must be in A coffin or other rigid container from which no bodily discharges, contaminants or infectious substances may escape; or The remains are fixed to a rigid base to prevent movement; and Contained in a shroud or other wrapping from which no bodily discharges, contaminants or infectious substances may escape This is not substantially different from the past except that shrouded remains must be fixed to a rigid base to prevent movement 	Act 15 Regs 14(1)	
19	Establishment of cemetery	Subject to the Act any person may establish a cemetery. (no longer an obligation of local government so what if there is no cemetery?)	Act 19	
20	Establish a mausoleum	The relevant Authority may establish a mausoleum within the cemetery Not sure what this means as development approval would still be required etc. What happens regarding a mausoleum developed on private property?	Act 21	
21	Perform a Lift and Deepen	Interment right holder may request a lift and deepen be performed (We now have a reference to the lift and deepen procedure for the first time).	Act 30(5)	
22	Offence to Cremate without a permit	Cannot cremate unless a permit has been issued by the Registrar	Act 9(1)	
23	Offence to Cremate without identification	Cannot cremate unless identifying information is checked and recorded: The cremation permit The certificate of identification The name plate affixed to the coffin	Act 12 Regs 7(2)	
24	Particulars on a name plate for Cremation	 Cannot Cremate unless in a coffin which bears a name plate With the surname; and At least one given name (cannot be initials), and Date of death of deceased 	Regs 20(c)(iv)	

Issue No.	Issue	Resolution	Act or Regulation
25	Interment of cremated remains	Cannot inter cremated remains in a receptacle unless there is a name plate • Made of a durable material; and • With the surname; and • At least one given name (cannot be initials), and • Date of death of deceased • Engraved, printed or stamped on it Affixed to the outside of, or placed within, the receptacle that contains the remains (How can this be verified if the name plate is inside the receptacle, maybe the Crematoria provide a certification that there is a durable name tag place in the container of all cremations performed at their facility)	Regs 17(2)
	Scattering of cremated remains	No interment right is required for the scattering of cremated remains in a cemetery The relevant authority may wish to create their own policy requiring permission	Act 36
26	Interment right	All interments will be subject to an interment right that must be issued by the relevant authority and contain: Identification of the person to whom it is issued Identifies who can be interred in the site or Who can instruct the authority on who can be interred at the site Clearly identifies the site Specifies the period for which the interment right is granted Sets out the rights of renewal for the interment right Specifies the cancellation or transfer conditions of the interment right (based on this if you did not issue what were called grants or licences you are now required to issue an interment right)	Act 30(1)
		The relevant authority may prescribe the number of interments allowed at the site	Act 30(3)
		The interment right obliges the relevant authority to • Permit the interment of remains as per the interment right	Act 30(4)

Issue No.	Issue	Resolution	Act or Regulation	
		 Permit a memorial to be erected as approved by the authority Leave undisturbed remains at the site for the duration of the interment right Leave a memorial in place so long as the memorial is in good order and the interment right remains in force. 		
27	Before an interment right is issued	 The prospective interment right holder must be given a Plain English Statement that includes: All of the requirements of an interment right detail in 30(1) Sets out the rights and responsibilities of the relevant authority and relatives of a deceased in relation to any memorial to the deceased Details of the cost of the interment right and any options for periodic payments. (Plain English Statements must be issued and as it talks about prospective interment right holder it is important that the PES is issued prior to the interment right. CCASA has PES – Issue of Interment Right pads available on its website for purchase). 	Act 30(2)	
28	Duration of interment right	In accordance with Section 30 of the Act the period for which the interment right is granted may be • For a specified period as detailed on the interment right; or • In perpetuity (It is therefore imperative that a term is specified if it is not then it will be deemed to be in perpetuity)	Act 31	
29	Renewal of interment right	The authority, on application from the interment right holder, must allow an interment right to be renewed for a minimum of 5 years. (If the interment right is for an initial fixed period it may be appropriate for the authority to determine a maximum number of years that the interment right may renewed for in a single transaction. This may be pertinent if you do not wish someone to renew "in perpetuity".)	Act 32(1)	

Issue No.	Issue	Resolution	Act or Regulation
30	Notification of impending expiry of an interment right	A relevant authority must, at least 12 months prior to the expiry of an interment right, take reasonable steps to inform the interment right holder a written notice In a form approved by the Minister Set out the holder's entitlement to renew the interment right; and If not renewed the right to reclaim any memorial by the holder If not renewed that the authority is entitled to re-use the interment right under section 38 of the Act The cost to renew the interment right (It will be important to get a form designed and approved by the Minister for Health and Aged Care)	Act 32(2) Regs 30
31	Renewal of interment right by someone other than the original holder	A new Plain English Statement must be issued to the applicant that sets out all the details as if it was a new interment right. CCASA has PES – Renewal of Interment Right pads available on its website for purchase	Act 32(3)
32	Transfer of an interment right	The authority may impose conditions on limiting the right of transfer to persons who adhere to a particular religion or belong to some other specified class	Act 33(1)(b)
		A transfer does not take effect until it is recorded by the relevant authority.	Act 33 (3)
33	Surrender of interment right	CCASA has PES – Transfer of Interment Right pads available on its website for purchase The interment right holder may surrender the interment right .	Act 34(1)
34	Surrender of unexercised interment right	Unexercised interment right means one under which: • Human remains are yet to be interred; and • A memorial is yet to be erected. Both conditions mentioned need to have not occurred for the interment right to be unexercised if either has occurred then the interment right has been exercised. Refer to the definition of a memorial to determine what will be seen as a memorial under this section.	Act 34(4)

Issue No.	Issue	Resolution	Act or Regulation	
35	Refund for an unexercised interment right	 If the interment right has been identified as unexercised then a refund must be paid by the relevant authority to the former interment right holder The refund is to be based on the current fee payable for an interment right of the same kind If the interment right is for a fixed term a formular does exist and once the term of the interment right has expired there is no refund If the interment right is in perpetuity a formular does exist that prescribes that ultimately after 75 years only a 10% refund is paid 	Act 34(2) Regs 31 Regs Schedule 1	
36	36 If the interment right holder has died, who can exercise or enforce the right?	If the interment right holder has died the interment right may be exercised or enforced by :- • The personal representative of the deceased being a person who is aged 18 year or more who is:- • The executor of the estate or one executor with the permission of all the other executors; or • The administrator of the estate of the deceased person	Act 35(1) Regs 32	
		 If there is no personal representative:- By the spouse or domestic partner of the deceased interment right holder; or If there is no surviving spouse or domestic partner – by the eldest living relative of the deceased interment right holder in the following order of priority:-		

Issue No.	Issue	Resolution	Act or Regulation
		 A cousin; Any other blood relative (If the instructions are by an executor they need to warrant that they are the sole executor or that they have the permission of the others.) The definition of a relative of a deceased person "means a person aged 18 years or more" But there is no mention of legally capable. 	
37	Re-use of interment sites	If an interment right expires the authority may:- • Re-use the interment site to which the interment right related; and • Remove any memorial erected on or at the site	Act 38(1)
38	What to do prior to re-using a site	 The relevant authority cannot re-use a site unless:- An advert has been taken out in a newspaper circulating throughout the State giving notice of the intent to re-use; and Reasonable steps have been taken to give written notice of the intent to re-use to the personal representative of the deceased, or 1 or more relatives of the deceased The personal representative or a relative of the deceased has advised there is no objection to the re-use, or 2 years have elapsed since the notice to the personal representative or relative and the interment right has not been renewed. 	Act 38(2)
		So a notice must be given to the personal representative or relative, or every reasonable step is made to do so. What constitutes reasonable steps?	

Issue No.	Issue	Resolution	Act or Regulation	
		If the interment was 50 years ago is the personal representative going to be alive or found because they may have moved etc. What if you do not know of any relatives? Do you have to check the monument for names and then try and trace those people through electoral roles etc The two years since the notice was served is not two years since the interment right expired. You will need an audit trail to prove the process occurred.		
39	What needs to be in the notice of intent to re-use?	 The advertisement or notice as required in 38(2) must: Set out the rights to renewal of the interment right	Act 38(3) Regs 33	

Issue No.	Issue	Resolution	Act or Regulation	
40	Who owns a memorial?	A memorial to a deceased person is the personal property of the person who holds the interment right in respect of the interment site where the memorial is situated; and This part of the Act applies to any memorial irrespective of when it was erected. Given that the interment right holder is the one who can instruct that a memorial is erected (with Authority approval under the Act 30(4)) irrespective of who paid for it the interment right holder owns it.	Act 39(1) & (3)	
41	Who must maintain a memorial	Unless an agreement has been entered into with the authority for the authority to maintain the memorial it is the responsibility of the owner, therefore the interment right holder to maintain the memorial. When a transfer of an interment right is effected the ownership and responsibility for the memorial is also transferred.	Act 40	
42	Power to require repair, removal or reinstatement of memorial	If a memorial becomes unsafe then the authority may, in a form approved by the minister, give notice either personally or by post to the owner of the memorial requiring the Repair, Removal or Reinstatement Of the memorial within the period specified in the notice If there is an agreement for the authority to maintain the memorial then this part of the Act does not apply or if the cemetery is or forms part of a State heritage place. Again need to get a form approved by the Minister.	Act 41(1) Act 41(4) & (5)	

Issue No.	Issue	ue Resolution	
43	What if the work is not carried out?	If the notice has been properly served the authority may carry out the work and treat the cost of such work as a debt recoverable from the owner. If there is an agreement for the authority to maintain the memorial then this part of the Act does not apply or if the cemetery is or forms part of a State heritage place. Not sure you would want to put that information in the notice in the first place because the owner may ignore the notice and the action is done and then the authority has to go through a debt collection process which may be costly. In the meantime the owner of the memorial has had it repaired etc.	Act 41(2) Act 41(4) & (5)
44	What if the work is deemed as urgent?	 If:- A memorial becomes unsafe; And Urgent action to repair, remove or reinstate the memorial is considered necessary The authority can have the work carried out and then recover the cost from the owner. If there is an agreement for the authority to maintain the memorial then this part of the Act does not apply or if the cemetery is or forms part of a State heritage place. The authority will run the risk of not getting the debt paid so it may be appropriate to do the minimum required to make the monument safe and then notify the owner to take additional action. 	Act 41(3) Act 41(4) & (5)
45	Register of interment rights	A register must be kept of all interment rights issued. As there are provisions for retrospectivity of this legislation if you do not have a register now you will need to create one and also have it for all sites that have been used in your cemetery. The register must contain the following: • The location of and number allocated to the site, or • A description of Each site in respect of which an interment right has been issued. The form that the register must take is not defined. It is assumed that an electronic register is appropriate so long as it or extracts of it can be printed.	Act 37

Issue No.	Issue Resolution		Act or Regulation
46	Register of interments	The authority must keep a register that:	Act 53(1)(a)
		 Identifies (so far as possible) persons whose remains are interred in the cemetery 	Act
		 The name of the deceased person whose remains are interred 	53(1)(b)(iii)
		 The age of the deceased person at the date of their death 	Regs 36(3)
		 The address of the last place of residence of the deceased person before their death 	
		It is important to note that being a resident of a nursing home will be the last place of residence, irrespective of whether they have only been there for 12 months prior to their	
		death and had previously lived in the family home for 50 years.	
		 The date on which the interment or re-interment took place 	
		Bearing in mind the date of death must be recorded on the name plate (see points 10-12 above) and must be sighted and recorded it would seem prudent to also record date of death in the register. It certainly avoids a lot of queries later on by interested family members doing research etc.	
		 Whether the remains interred or re-interred were bodily remains or cremated remains 	
		 Identifies the site in which the remains of each person are interred The location of the site and the number (if any) allocated to the site 	
		Records exhumations of human remains in the cemetery	
		Note that human remains include cremated remains and as such any "movement of cremated remains" should be recorded including when or if they are removed from a site and returned to a family (after the interment right expires).	

Issue No.	Issue	Resolution		
	Bodily remains interments	 In the case where bodily remains are interred Whether the remains were interred or re-interred in a coffin, other receptacle or in a shroud only; And Whether the remains were interred or re-interred within a mausoleum or vault; And The depth at which the remains were interred or re-interred 	Act 53(1)(a) Act 53(1)(b)(iii) Regs 36(3)	
	Cremated remains interments	 In the case of cremated remains Whether the remains were interred or re-interred in a cinerary urn or other container or directly in the earth 	Act 53(1)(a) Act 53(1)(b)(iii) Regs 36(3)	
	Remains interred in a mausoleum or vault	 In the case of remains interred or re-interred in a mausoleum or vault The location of the mausoleum or vault in the cemetery And If the remains were interred in a mausoleum or vault with more than 1 compartment – the compartment in which the remains were interred And If the remains were interred in a vault	Act 53(1)(a) Act 53(1)(b)(iii) Regs 36(3)	

Issue No.	Issue	Resolution		
47	Register of interment rights The authority must keep a register containing the prescribed particulars of interment rights issued by the relevant authority including: The full name and address of the holder of the interment right If the interment right identifies the person or persons whose remains may be interred pursuant to the interment right – the full names of those persons If the interment right identifies the site at which remains may be interred pursuant to the interment right – the location of the interment right The period for which the interment right has been issued.		Act 53(1)(b)(i) Regs 36(1)	
48	Register of memorials erected in the cemetery	The authority must keep a register containing the prescribed particulars pertaining to memorials erected in the cemetery including:	Act 53(1)(b)(ii) Regs 36(2)	
	Record of disposal of unclaimed memorials	Section 42 requires records to be kept regarding memorials disposed of including: • A digital photograph of the memorial that shows — • Any inscription on the memorial • And • The design of the memorial • Particulars of the previous location of the memorial within the cemetery	Act 42 Regs 34	

Issue No.	e Issue Resolution		Act or Regulation
		 And If not evident from the digital photograph – details of the materials from which the memorial was made 	
49	Plan of the cemetery	 The authority must keep a plan of the cemetery that shows:- Each site at which human remains are interred; And Each site set aside for the interment of human remains If an interment right in force identifies the site at which the interments are to be interred the plan must include the number allocated to, or a description of, that site 	Act 53(1)(c) & (2)
50	Records of Cremations	The authority must keep prescribed records of each cremation that takes place in the crematorium and includes: The name and gender of the deceased person whose bodily remains were cremated The age of the deceased person at the date of the death The particulars set out on the certificate of identification relating to the deceased person who was cremated The full name and address of the person to whom the cremation permit was issued The date on which the cremation took place The date on which the cremated remains were collected and the identity of the person who collected them If known the manner of disposition of the cremated remains. Most of this information is collected and recorded by crematoria in the natural course of conducting their business. The manner of final disposition is not something that is generally known unless the crematorium is also a cemetery operator.	Act 53(3) Regs 36(4)

Issue No.	Issue	Resolution	Act or Regulation	
51	Inspection of registers	The registers described above must be made available for inspection by members of the public during ordinary office hours on the payment of a fee fixed by the authority. The registers described above must also be made available for inspection to an authorised offer appointed under the Act.		
52	Meeting the requirements of Section 53 of the Act relating to registers	All of the items highlighted in mauve come into effect from August 2014 and as such it gives the authorities some time to get their documents in order.		
53	Authorised Officers	 An Authorised Officer means - a police officer; or a person appointed by the Minster; or a council may appoint as an authorised officer a specified officer or employee of the council, or an officer or employee of the council of a specified class. An appointment under the Act may be made subject to conditions limiting the period during which, the area within which, or the purposes for which	Act 58 Act 59	

Issue No.	Issue	Resolution	Act or Regulation	
54	Closing a Cemetery	The relevant authority for a cemetery may close the cemetery (or natural burial ground) if - a) the cemetery or natural burial ground is or has become unsuitable for the disposal of human remains; or b) 50 or more years have elapsed since human remains were last interred in the cemetery or natural burial ground in the case of a cemetery or natural burial ground for which the council is the relevant authority - the Minister has approved the closure. Sections 24 to 28 detail the requirements to close a cemetery and Sections 51 and 52 detail the disposal of land formerly used or designated for cemetery purposes. The requirements are comprehensive and quite rigorous including, amongst other things, to prescribed community consultation, preservation of memorials and retention of cemetery records. Closing a cemetery is therefore a lengthy and difficult process.	Act 24 to 28 Act 51 & 52	

INTERMENTS - BURIALS/CREMATIONS

A Cemetery Authority MUST maintain an Interment Register for all burial and cremation interments. (formerly known as Burial Register)

A Cemetery Authority may have multiple Interment Registers pertaining to various sections, zones or areas at the Cemetery.

Refer Issue No. 47 of CCASA's Shortcuts to Legislation Compliance List Act 53(1)(a) and Act 53(1)(b)(iii) Regs 36(3)

A Cemetery Authority MUST maintain a Cemetery Plan – Act 53(1)(c)

What Happens When You Receive an Application for a Burial?

Your first point of contact is likely to be from the Funeral Director requesting an interment

Is this Burial for a NEW SITE with NO INTERMENT RIGHT IN PLACE? Or

Is this Burial for an EXISTING SITE with Interment Right (IR) in place? If YES - Is this the first Burial or second?

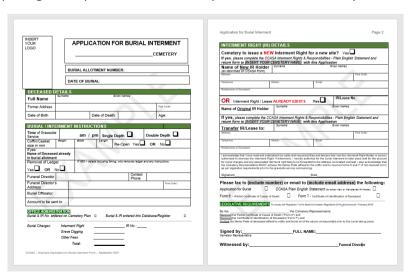
If there is an existing burial at the site – obtain the full name of deceased buried and/or the name of the Interment Right Holder to obtain the correct site description.

Contact your Grave Digger/Contractor to arrange the upcoming burial and date.

Application for Burial Interment

An Example of an <u>Application for Burial Interment Form</u> is provided, however, please ensure this form is edited to comply with your Cemetery's practices and any future legislative changes.

When you receive a request for a burial interment, this Application Form can be sent to the funeral director for completing in the presence of the family and faxed/emailed to you when completed.



INTERMENT RIGHTS

Plain English Statements

<u>Section 30.2 of the Burial and Cremation Act 2013</u> states that it is the responsibility of the Cemetery Authority to provide a written statement in plain English, before issuing an interment right to a person.

The plain English statement must include:

- all of the requirements of an interment right detail in as required by Section 30(1) of the Act;
- sets out the rights and responsibilities of the relevant authority and relatives of a;
- deceased in relation to any memorial to the deceased, and;
- details the cost of the interment right and any options for periodic payments;

A separate plain English statement is to provided for the:

- Issue of an interment right;
- Renewal of an interment right;
- · Transfer of an interment right;

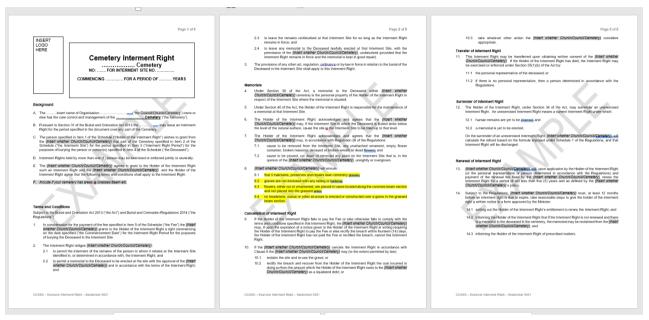


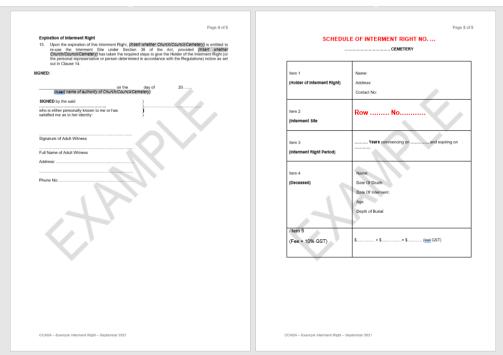
The Cemeteries and Crematoria Association of SA supply legally prepared Plain English Statements in books of 50 triplicate pages. To obtain your Plain English Statements — Order here from CCASA's Website:

For more information, please contact us at info@cemeteriessa.com.au

Interment Right document

An example of an <u>Interment Right document</u> (which is issued after the receipt of the Plain English Statement) is linked here.





MONUMENTAL MASONS

CCASA is continuing to assist its members and is in the final stages of promoting the Monumental Masons Documentation System on its website. This on-line documentation system will enable members to quickly log-in to the CCASA website using their unique password to a secure area. Once logged in you can upload relevant WHS and Insurance information from the Monumental Mason who have submitted an Application for a Headstone or Memorial (see below). The value to our members is that they will no longer need to contact the monumental mason requesting all the required information prior to approving the Application for memorial works. This speeds up valuable resources and time from both our CCASA member and the Monumental Mason registered in this system.

This site will provide members with the details of qualified Monumental Masons who have provided the following documentation:

Required Documentation

- Details of company name and key personnel;
- The names of the Officers as defined by the WHS Act 2012;
- Copies of current public liability insurance for \$20M;
- Copies of current Workcover Certificate;
- Full name of each employee who will possibly work in cemeteries;
- Copies of white cards for all employees who will possibly work in cemeteries;
- Copies of certification of load shifting equipment i.e. truck mounted cranes.
- Copies of relevant Safe Work Instructions/Safe Work Method Statements/Job safety Analysis

Application for Headstone or Memorial

Does your Cemetery Authority have an Application for Headstone or Memorial? Click onto CCASA's document prepared for you.



RECORDS MANAGEMENT

BURIAL AND CREMATION ACT 2013 - SECT 37

37—Register of interment rights

(1) The relevant authority for a cemetery or natural burial ground must keep a register of all interment rights issued by the relevant authority.

Maximum penalty: \$5 000.

(2) The relevant authority for a cemetery or natural burial ground must record in the register the location of and number allocated to, or a description of, each site in the cemetery or natural burial ground in respect of which an interment right has been issued.

Maximum penalty: \$5 000.

BURIAL AND CREMATION ACT 2013 - SECT 53

53—Registers, records and plans to be kept by relevant authorities

- (1) The relevant authority for a cemetery or natural burial ground must keep—
 - (a) a register that—
 - (i) identifies (so far as possible) persons whose remains are interred in the cemetery or natural burial ground; and
 - (ii) identifies the site in which the remains of each such person are interred; and
 - (iii) records exhumations of human remains interred in the cemetery or natural burial ground; and
 - (b) a register containing prescribed particulars of—
 - (i) interment rights issued by the relevant authority; and
 - (ii) memorials erected in the cemetery or natural burial ground; and
 - (iii) any other matters specified by the regulations; and
 - (c) a plan of the cemetery or natural burial ground that shows—
 - (i) each site at which human remains are interred; and
 - (ii) each site set aside for the interment of human remains.

Maximum penalty: \$5 000.

(2) If an interment right in force identifies the site at which human remains are to be interred pursuant to the interment right, the relevant authority must include in the plan of the cemetery or natural burial ground the number allocated to, or a description of, that site.

Maximum penalty: \$5 000.

(3) The relevant authority for a crematorium must keep prescribed records of cremations carried out at the crematorium.

Maximum penalty: \$5 000.

(4) The registers kept by a relevant authority under this section must be made available for inspection by members of the public during ordinary office hours on payment of a fee fixed by the authority.

Maximum penalty: \$5 000.

(5) A relevant authority must, at the request of an authorised person, produce a register kept by the authority under this section for inspection by that authorised person.

Maximum penalty: \$5 000.

BURIAL AND CREMATION REGULATIONS 2014 - REG 36

36—Registers, records and plans to be kept by relevant authorities (section 53 of Act)

- (1) A register under section 53(1)(b)(i) of the Act must include the following particulars in relation to each interment right issued by the relevant authority:
 - (a) the full name and address of the holder of the interment right;
 - (b) if the interment right identifies the person or persons whose remains may be interred pursuant to the interment right—the full names of the persons;
 - (c) if the interment right identifies the site at which remains may be interred pursuant to the interment right—the location of the interment site;
 - (d) the period for which the interment right has been issued.
- (2) A register under section 53(1)(b)(ii) of the Act must include the following particulars in relation to each memorial erected in a cemetery:
 - (a) the size of the memorial;
 - (b) the type of memorial;
 - (c) the name or names inscribed on the memorial;
 - (d) any epitaphs and other inscriptions on the memorial;
 - (e) the location of the memorial in the cemetery.
- (3) A register under section 53(1)(b)(iii) of the Act must include the following particulars in relation to each interment or re-interment in the cemetery or natural burial ground:
 - (a) the name of the deceased person whose remains are interred;
 - (b) the age of the deceased person at the date of his or her death;
 - (c) the address of the last place of residence of the deceased person before his or her death;
 - (d) the date on which the interment or re-interment took place;
 - (e) the location of the interment site and the number (if any) allocated to the interment site;
 - (f) whether the remains interred or re-interred were bodily remains or cremated remains;
 - (g) in the case of bodily remains—
 - (i) whether the remains were interred or re-interred in a coffin, other receptacle or in a shroud only; and
 - (ii) whether the remains were interred or re-interred within a mausoleum or vault; and
 - (iii) the depth at which the remains were interred or re-interred;
 - (h) in the case of cremated remains—whether the remains were interred or re-interred in a cinerary urn or other container or directly in the earth;
 - (i) in the case of remains interred or re-interred in a mausoleum or vault—
 - (i) the location of the mausoleum or vault in the cemetery; and
 - (ii) if the remains were interred in a mausoleum or vault with more than 1 compartment—the compartment in which the remains were interred; and

- (iii) if the remains were interred in a vault—
 - (A) the number allocated to the vault site; and
 - (B) the depth of cover between the highest part of the vault and the surface of the ground.
- (4) A record under section 53(3) of the Act kept by a relevant authority for a crematorium must include the following particulars in relation to each cremation that takes place at the crematorium:
 - (a) the name and gender of the deceased person whose bodily remains were cremated;
 - (b) the age of the deceased person at the date of his or her death;
 - (c) the particulars set out on the certificate of identification relating to the deceased person whose bodily remains were cremated;
 - (d) the full name and address of the person to whom the cremation permit was issued;
 - (e) the date on which the cremation took place;
 - (f) the date on which the cremated remains were collected and the identity of the person who collected them;
 - (g) if known to the relevant authority—the manner of disposition of the cremated remains.
- (5) Section 53(4) of the Act does not apply in relation to the particulars referred to in subregulations (1)(a), (3)(c) and (4)(d).

Where do we start?



Accurate and up to date records management is imperative for all Cemetery Authorities. As you can see by the legislation, there are heavy penalties if legislative requirements are not met. Are your systems and record keeping data up to date?

To transition from the traditional hard bound 'Burial' and 'Lease' Registers, it can be as simple as creating an Excel spreadsheet which includes all the abovementioned particulars and then methodically populating all the fields into that spreadsheet. With this scenario, you would need to create one spreadsheet for Interments (ie Burials and Cremations), one spreadsheet for Interment Rights (the Leases).

The below contacts are suggestions of who you can contact, but CCASA recommends seeking other company experts prior to making your decision.

Suppliers of Hard Copy Bound Register Books can still be purchased from:

♣ Allen Press, 2 Everard Avenue Keswick SA Ph: 8293 2225

Do your Registers require Restoration or Scanning into a digital format?

- ♣ Allen Press, 2 Everard Avenue Keswick SA Ph: 8293 2225
- ♣ Artlab Australia 70 Kintore Avenue Adelaide SA Ph: 8207 7520 -

Need more Help?

There are companies who can assist with your records management requests (including training) and work within your budget range – from a simple database built around your excel spreadsheet into an Access Database to a more complex data management system.

Companies who may be able to assist smaller cemetery authorities:

Debugit

Chronicle

CCASA has two Sponsors who specialise in this area. Feel free to contact them.



OpusXenta

Cemetery Software, Crematorium Software

A Comprehensive Records Management, Document Storage, and Mapping Solution for the Smaller or Historical Cemetery. For less than you might imagine, you get a solution that provides all the key functionality you need to manage your deceased records, to manage inventory and to showcase your cemetery.



<u>PlotBox</u>

PlotBox is a cloud based death care management solution that facilitates cemeteries in operating to world class standards. It pulls everything you need to do from Contracts to Accounting all into the ONE place, saving you time and money.

It is unique and significantly superior because unlike all other providers, it is the world's first solution to fully integrate two previously separate functions - software and mapping

CEMETERY LISTINGS

It is unfortunate that there is no central registry of all burial and cremation interments. As a Cemetery Authority you may be often asked for the whereabouts of a lost loved one in either your cemetery or another.

The Local Government Association formed a Statewide database whereby a number of Councils upload their cemetery records into one Database managed by the LGA. To access this Statewide database you need to go through a participating Council (not the LGA). Below is a link from one Council (the Light Regional Council) who provide their cemetery records to the Statewide database and where by using their search facility you can access interment records from the many Councils who participate.

Other Councils who participate in the Local Government Statewide database include:

<u>Alexandrina</u>	Copper Coast	Mid Murray	<u>Renmark</u> <u>Paringa</u>
Barossa	Elliston	Mount Barker	Robe
Barunga West	Franklin Harbour	Mount Gambier	<u>Salisbury</u>
Berri Barmera	<u>Gawler</u>	Northern Areas	Southern Mallee
<u>Ceduna</u>	<u>Goyder</u>	<u>Onkaparinga</u>	Streaky Bay
Clare & Gilbert Valleys	<u>Grant</u>	Orroroo Carrieton	Tumby Bay
Cleve	<u>Kimba</u>	<u>Peterborough</u>	<u>Walkerville</u>
Coober Pedy	<u>Kingston</u>	Port Lincoln	Wudinna
Coorong	Loxton Waikerie	Port Pirie Regional	<u>Yankalilla</u>

Information provided for some historic burials may have been obtained from various sources such as headstone inscription or church records. Information obtained is deemed accurate but is subject to change.

CCASA's SA Cemetery Listing (comprised of Cemeteries managed or known by our Members).

CCASA Cemetery Link

SEARCHING FOR INTERMENTS AND LINKS

Statewide Cemetery Interment Search

Type in the deceased's name and search (All Statewide).

Two major Cemetery Authorities in South Australia are Centennial Park and the Adelaide Cemeteries Authority. Below are links to their website for quick access to their cemetery search facilities.

Adelaide Cemeteries Authority

Centennial Park

<u>Australian War Graves - Estelle Muspratt</u>

- Our FAOs booklet:
- A fact sheet about what OAWG does;
- An advice sheet that talks about being prepared and planning ahead;
- Information posters about the program of official commemoration and gaining permission to use service badges on private commemorations;
- How to contact OAWG for details